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Trust and Sustainability In HEALTHCARE



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PROGRAMM

CONFERENCE

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0800	Registration		Lobby of Conference Hall 2
0900		ress by Datuk Dr Kuljit Singh , President, APHM ess by YB Tuan Khairy Jamaluddin,	Conference Hall 2&3, Level 3
0930	Trust and Sus	d Manage Inherent Risk towards Achieving tainability gional Director, ECRI Asia Pacific	Conference Hall 2&3, Level 3
1030	Tea Break and Exhibition Viewing		Halls 4&5, Ground Floor
1130	Keynote Address by YBhg Tan Sri Dato' Seri Dr Noor Hisham Abdullah, Director General of Health Malaysia (Pre-recorded)		Conference Hall 2&3, Level 3
1230	Lunch and Exhibition Viewing		Ballroom 1, Level 3
1400	Sponsored Talk by Celcom - Bechara Kaddoum , Head of Cybersecurity Services for EMEA & APAC at Telefonica Global Solutions		Conference Hall 2&3, Level 3 Conference Hall 2&3, Level 3
1445	Let's Get Hacking, the Black and the White of It - <i>Clement Arul</i> , Chief Executive Officer, Cybertronium Sdn Bhd		Conference Hall 2&3, Level 3
1530	 Medical Hacking: Innovation in Healthcare, A Clinician's Perspective Dr Benjamin Cheah Tien Eang, Consultant Physician, IMU Healthcare Clinics 		
1615	Tea Break and Exhibition Viewing		Halls 4&5, Ground Floor
1700	Panel Sessior Speakers : Moderator :	n : Cybersecurity : Tips from the Experts <i>Srinivas Sampathkumar,</i> <i>Chief Technology Officer, Columbia Asia Group</i> <i>Clement Arul, Chief Executive Officer,</i> <i>Cybertronium Sdn Bhd</i> <i>Dr Benjamin Cheah Tien Eang,</i> <i>Consultant Physician, IMU Healthcare Clinics</i> <i>Datuk Dr Kuljit Singh, President, APHM</i>	Conference Hall 2&3, Level 3
1800	End of Day 1		

Trust and Sustainability in Healthcare



DAY 2 1 JUNE 2022 WEDNESDAY	0900	Trust and Sustainability in Healthcare – The Legal Perspective - Dhinesh Bhaskaran , Partner, Shearn Delamore & Co	Conference Hall 2&3, Level 3
0 2 2	0945	Sponsored Talk by TPP, UK Delivering a Next Generation Hospital System - <i>Frank Hester OBE,</i> CEO and Founder of TPP, UK	Conference Hall 2&3, Level 3
ME 2	1005	Sponsored Talk (TBC)	Conference Hall 2&3, Level 3
RAM	1030	Tea Break and Exhibition Viewing	Halls 4&5, Ground Floor
P R 0 G	1115	Corruption In Healthcare & Medicine: Its affects, Implications and Preventive Mechanism - Raymon Ram , Secretary-General, Transparency International Malaysia	Conference Hall 2&3, Level 3
ERENCE	1200	Clinical Governance and Its Role in Ensuring Trust and Sustainability in Private Hospitals - Dr Chakr Sri Na Nagara , Consultant Obstetrician & Gynaecologist & Director,KPJ Ipoh Specialist Hospital	Conference Hall 2&3, Level 3
u L Z	1245	Lunch and Exhibition Viewing	Ballroom 1, Level 3
Ο Ο Ο	1415	Patient Safety in Ramsay Healthcare International - Dato' Dr Jacob Thomas , Group Medical Advisor, Ramsay Sime Darby Health Care (RSDHC) Group	Conference Hall 2&3, Level 3
APHA	1500	 Panel Session – Trust and Sustainability in Healthcare from the Perspective of the Healthcare Insurance Industry, Bank Negara and Private Hospitals Speakers : Stanley Lam Kean Fatt, Chief Executive Office, Mahkota Medical Centre, Melaka Mark S. O'Del, Chief Executive Officer, Life Insurance Association of Malaysia Lau Chin Ching, Director, Insurance Development Department, Bank Negara Malaysia Dato' Dr Mahendra Raj Sundramoorthy, Consultant Gastroenterologist, Pantai Hospital Kuala Lumpur Moderator : Dr Anwar Anis, Director, TE Asia Healthcare 	Conference Hall 2&3, Level 3
	1615	Tea Break and Exhibition Viewing	Halls 4&5, Ground Floor
	1700	Building Sustainability Through Patient Experience What High Performers do Differently Speakers: Bernhard Nussbaumer, Chief Business Development Officer, ACMIT Gmbh Dr Mubbashir Iftikhar, Healthcare CSO, AHCS AG Patrick Eveleens, Area Sales Manager, Schrack Seconet Dr. Thomas Liedke M. D., Senior Vice President South East Asia & China, VAMED Engineering GmbH	Conference Hall 2&3, Level 3
		Moderator: Jennifer Tang , Sector Specialist, Advantage Austria	
	1800	End of Day 2	

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APHM-MLSM MEDICO LEGAL

CONFERENCE

DAY 3 2 JUNE 2022 THURSDAY





Joint Responsibility of Hospitals And Doctors – What It Legally Means - Raja Eileen Soraya , Partner, Messrs Raja, Darryl & Loh	Conference Hall 2&3, Level 3
Case Studies – When Trust Breaks Down - Nurulhuda Mansor , Partner, Messrs Shearn Delamore & Co - Ramakrishna Tharini, Partner, Messrs Ram & Low	Conference Hall 2&3, Level 3
Tea Break and Exhibition Viewing	Halls 4&5, Ground Floor
The Legal Duty To Have Reliable Hospital Systems - Harish Nair, Partner, Messrs Juen, Jeat, Nic & Nair	Conference Hall 2&3, Level 3
Lunch and Exhibition Viewing	Ballroom 1, Level 3
 Trust, Respect and Medical Mediation Dato' Dr Mohamed Hassan Ariff, Consultant Anaesthesiologist, Institut Jantung Negara Shanti Abraham, Founder, Messrs Shanti Abraham & Associates 	Conference Hall 2&3, Level 3
Trusting The Process – How Judges Decide - YA Datuk Nantha Balan ES Moorthy, Court of Appeal Judge	Conference Hall 2&3, Level 3
 Healthy Doctor-Patient Relationships and Complaints and Suits Datin Anit Kaur Randhawa, Partner, Messrs Asbir, Hira Singh & Co. 	Conference Hall 2&3, Level 3
Tea Break & Exhibition Viewing	Halls 4&5, Ground Floor
 Virtual Court Drama – Telehealth Consult Gone Wrong (Mock Trial) Actors: Dato' Mah Weng Kwai, Consultant, Messrs Mah Weng Kwai & Associates and Retired Court of Appeal Judge Dato' Dr Venugopal Balchand, Consultant Thoracic Surgeon, Pantai Hospital Kuala Lumpur Jason Low, Partner, Messrs Ram & Low 	Conference Hall 2&3, Level 3
	 What It Legally Means Raja Eileen Soraya, Partner, Messrs Raja, Darryl & Loh Case Studies – When Trust Breaks Down Nurulhuda Mansor, Partner, Messrs Shearn Delamore & Co Ramakrishna Tharini, Partner, Messrs Shearn Delamore & Co Ramakrishna Tharini, Partner, Messrs Ram & Low Tea Break and Exhibition Viewing The Legal Duty To Have Reliable Hospital Systems Harish Nair, Partner, Messrs Juen, Jeat, Nic & Nair Lunch and Exhibition Viewing Trust, Respect and Medical Mediation Dato' Dr Mohamed Hassan Ariff, Consultant Anaesthesiologist, Institut Jantung Negara Shanti Abraham, Founder, Messrs Shanti Abraham & Associates Trusting The Process – How Judges Decide YA Datuk Nantha Balan ES Moorthy, Court of Appeal Judge Healthy Doctor-Patient Relationships and Complaints and Suits Datin Anit Kaur Randhawa, Partner, Messrs Asbir, Hira Singh & Co. Virtual Court Drama – Telehealth Consult Gone Wrong (Mock Trial) Actors: Dato' Mah Weng Kwai, Consultant, Messrs Mah Weng Kwai & Associates and Retired Court of Appeal Judge Dato' Dr Venugopal Balchand, Consultant Thoracic Surgeon, Pantai Hospital Kuala Lumpur

End of Conference

Trust and Sustainability in Healthcare



DAY 3 2 JUNE 2022 THURSDAY

APHM NURSING CONFERENCE



Plenary Theatre, Level 3

Plenary Theatre, Level

0900	Opening address by Datuk Dr Kuljit Singh, President, APHM
0915	Keynote Address Trust & Sustainability in Nursing - Prof Soh Kim Lam, Head of the Nursing Department, UPM
1000	 Building and Sustaining Trust in Nursing Mariam Mohd Nasir, Nurse Consultant, M&T Network Consultancy Services Sdn Bhd
1030	Tea Break and Exhibition Viewing
1115	Seven Star Hospitality in Building Trust and Sustainability in Healthcare - Dato Mohamad Farid Salim, Regional Chief Executive Officer (RCEO), KPJ Healthcare Bhd
1145	Nursing Education through Academic - Clinical Partnership - Prof Khatijah Lim Abdullah, Head of Dept of Nursing, Sunway University
1215	Future Proofing Nursing Workforce Strategy - Rachel Jaya Prakash, Practice Leader, Human Capital Solutions, Aon Malaysia
1245	Lunch and Exhibition Viewing
1415	Public Private Partnership in Nursing: Moving Forward - <i>Matron Devi K Saravana Muthu,</i> Director of Nursing, Nursing Division, Ministry of Health, Malaysia
1445	Leading from Within: Self-Awareness and Positive Influences - Dr Eugene Tee, Associate Professor, Department of Psychology, HELP University, Malaysia
1515	Tea Break and Exhibition Viewing
1600	Panel Discussion: Building Trust with Stakeholders for Sustainability Speakers: Khairolbariyah Abdullah, Unit Manager, KPJ Damansara Ng Ching See, Director, Nursing Services, SJMC

Halls 4&5, Ground Floor
Plenary Theatre, Level 3

(Plenary Theatre, Level 3

Plenary Theatre, Level 3

Plenary Theatre, Level 3

ibition Viewing	Ballroom 1, Level 3
Partnership in Nursing: Moving Forward K Saravana Muthu, Director of Nursing, sion, Ministry of Health, Malaysia	Plenary Theatre, Level 3
Within: Self-Awareness and Positive	Plenary Theatre, Level 3

Hall	c 48.5	Ground	Floor
Iau	<u>, τα</u> σ	Ground	FLUUI

lers for er, es, SJMC Dr Shuba Srinivasan, Vice President, Medical and Quality, IHH Malaysia Dato' Dr Sharifah Suraya Syed Mohd Tahir, Consultant Anaesthesiologist, CVSKL Shameena Sim Ching Yee, Head of Human Capital, Sunway Medical Centre, Velocity Moderator: Puziah Yusuf, Dean of Nursing, KPJUC

1700 End of Conference





APHM was set up to represent private sector hospitals and coordinate activities of these hospitals in Malaysia with the aim to facilitate healthcare of the highest standards to the public. It is also focused in promoting cooperation amongst member hospitals and other healthcare providers. One of the core objectives of APHM is to develop and maintain a uniformly high standard of patient care, skills, services and professionalism in Private Hospitals in Malaysia.

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